

STRATEGY AND PERFORMANCE ADVISORY COMMITTEE

03 December 2013 at 7.00 pm
Conference Room, Argyle Road, Sevenoaks

AGENDA

Membership:

Chairman: Cllr. Fleming Vice-Chairman: Cllr. Dickins
Cllrs. Abraham, Mrs. George, Neal, Mrs. Parkin, Piper, Mrs. Purves, Miss. Stack and
Miss. Thornton

	<u>Pages</u>	<u>Contact</u>
Apologies for Absence		
1. Minutes Minutes of the meeting of the Committee held on 8 October 2013.	(Pages 1 - 4)	
2. Declarations of Interest Any interests not already registered		
3. Update from Portfolio Holder		Councillor Peter Fleming Tel: 01732 227180
4. Referrals from Cabinet or the Audit Committee (if any) None		
5. Annual Complaints Report 2012/13	(Pages 5 - 14)	Amy Wilton Tel: 01732 227280
6. Feedback from the Communications Strategy Working Group Verbal Update		Lee Banks Tel: 01732 227161
7. Work Plan	(Pages 15 - 16)	

EXEMPT ITEMS

(At the time of preparing this agenda there were no exempt items. During any such items which may arise the meeting is likely NOT to be open to the public.)

To assist in the speedy and efficient despatch of business, Members wishing to obtain factual information on items included on the Agenda are asked to enquire of the appropriate Contact Officer named on a report prior to the day of the meeting.

Should you require a copy of this agenda or any of the reports listed on it in another format please do not hesitate to contact the Democratic Services Team as set out below.

For any other queries concerning this agenda or the meeting please contact:

The Democratic Services Team (01732 227241)